

**EL.CO. S.R.L.**

Sede legale ed amministrativa

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QUALITY POLICY

The Top Management of EL.CO is aware of the need, in increasingly demanding and increasingly stringent regulation-based markets, to systematically and documentarily ensure a level of product and service quality that is able to continuously meet the expectations of its own Customers.

Therefore, it deems this parameter a competitive wealth for the company, essential for its technical and economic competitiveness and for the growth of the professional skills of its employees.

In order to implement the above, EL.CO relies on all the necessary resources with particular reference to:

- efficiency of its internal organizational system oriented towards customer service, the prevention of any non-compliance or customer dissatisfaction;
- staff training to always guarantee a level of involvement and knowledge of the corporate policy;
- continuous improvement of all company performance through the identification and timely management of indicators of effectiveness and efficiency of the various business processes through the collection and analysis of data related to the progress of these processes in such a way as to allow redefinition and review of the quality goals;
- continuous check of the adequacy of the corporate policy with the real needs of customers and, more generally, with the market;
- compliance with the mandatory requirements applicable to the product and to safety and environmental impact.

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The Top Management

For acknowledgment:

EL.CO. SRL
Mauro Zaffonato